



**INTERNAL QUALITY ASSURANCE CELL
BIRLA INSTITUTE OF TECHNOLOGY,
MESRA, RANCHI-835215
FEEDBACK 2025**

Respondents: Students who graduated in 2025 (Mesra Campus only)

Methodology: Responses collected through an online questionnaire

Type of Questionnaire: Feedback was sought on 17 parameters on a 4-point Likert Scale ranging from “Excellent” to “Poor”

Responses: 1192

Parameters and Calculation:

Section A (40% Weightage)

1. Admission Process
2. Faculty
3. Learning Experience
4. Program Structure
5. Course Curriculum
6. Training and Placement

Section B (25% Weightage)

7. Classrooms
8. Laboratories/Infrastructure
9. Computer/Internet facilities
10. Library

Section C (25% Weightage)

11. Hostels
12. Canteen
13. Campus and Cleanliness
14. Environment

Section D (10% Weightage)

15. Clubs and Societies
16. Sports and Cultural Activities
17. Administration

Overall Experience – Calculated from Students’ responses by assigning following marks and weightage:

Excellent = 4 points; Good = 3 points; Average = 2 points; Poor = 1 point

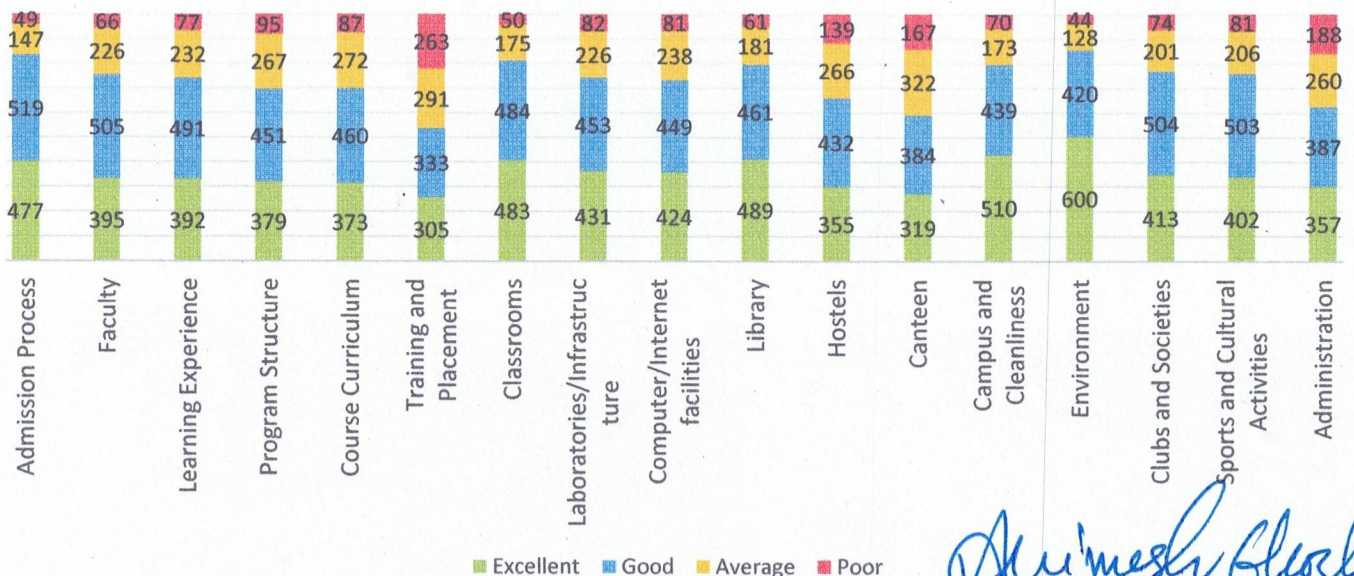
Section A Weightage = 40% Section B Weightage = 25%

Section C Weightage = 25% Section D Weightage = 10%

ANALYSIS OF FEEDBACK

Chart 1: Number of Responses under “Excellent”, “Good”, “Average” and “Poor” across parameters

FEEDBACK 2025



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Chart 2: Percentage of Responses under “Excellent”, “Good”, “Average” and “Poor” across parameters

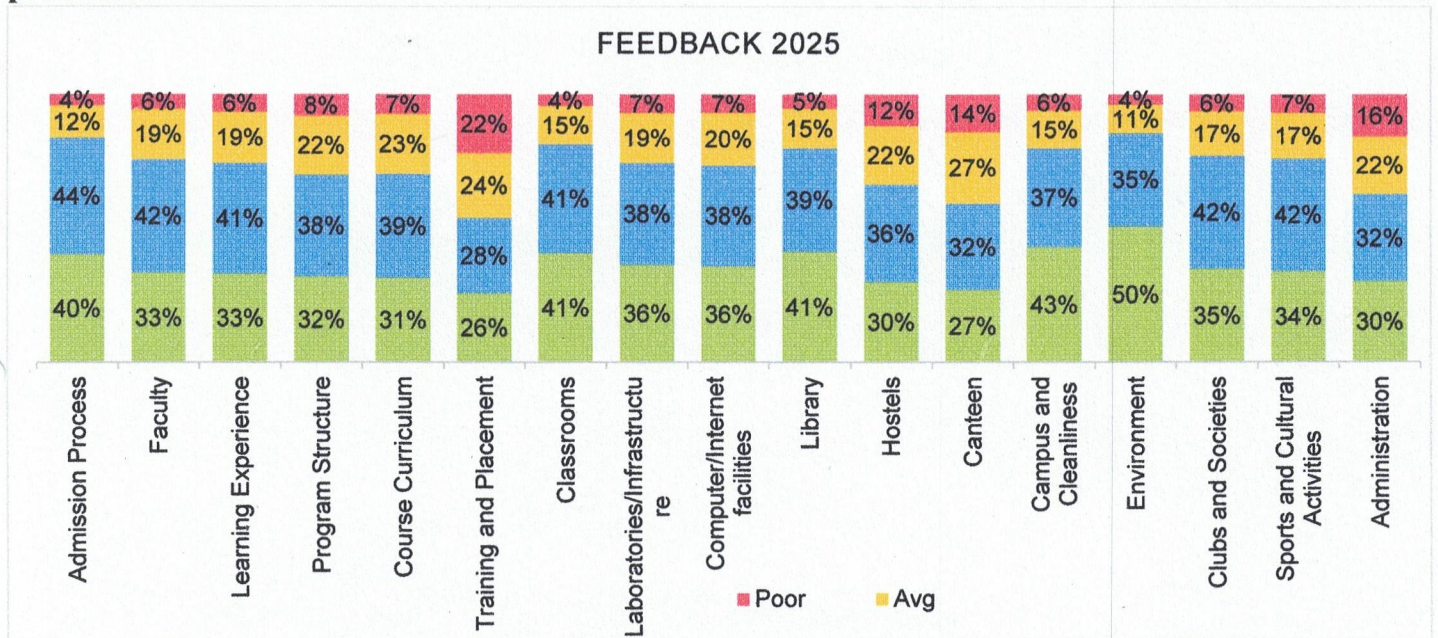


Chart 3: Feedback Distribution of “Admission Process”

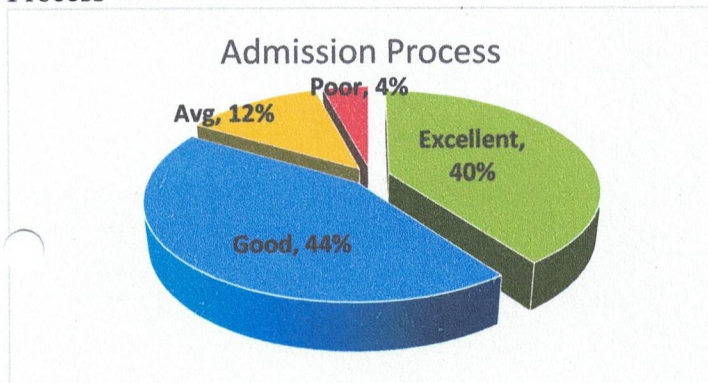


Chart 4: Feedback Distribution of “Faculty”

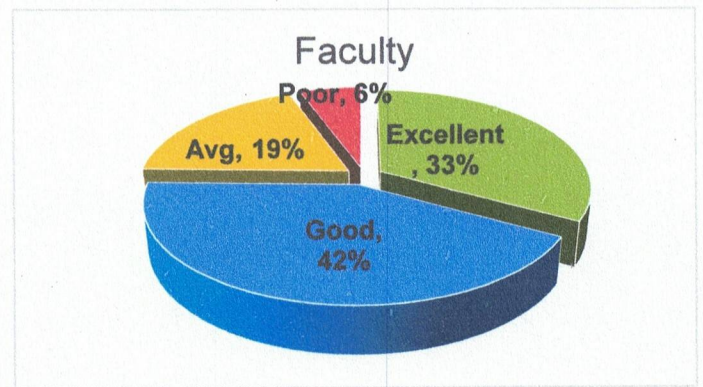


Chart 5: Feedback Distribution of “Learning Experience”

Chart 6: Feedback Distribution of “Program Structure”

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Learning Experience

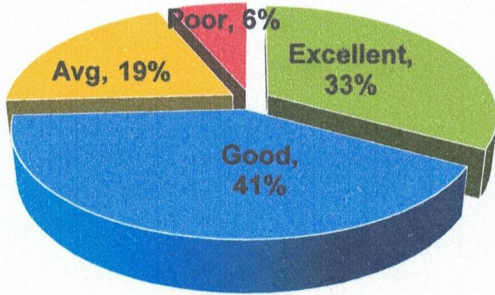


Chart 7: Feedback Distribution of "Course Curriculum"

Program Structure

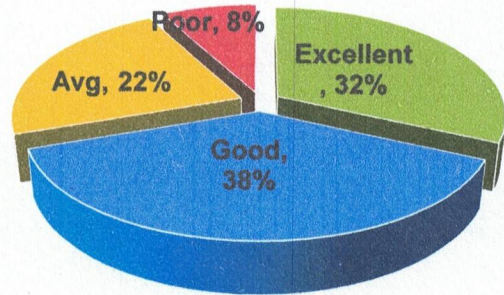


Chart 8: Feedback Distribution of "Training and Placement"

Course Curriculum

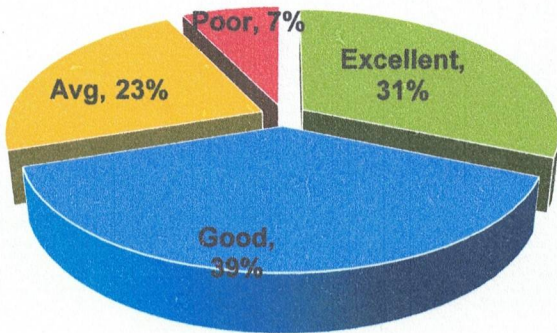


Chart 9: Feedback Distribution of "Classrooms"

Training and Placement

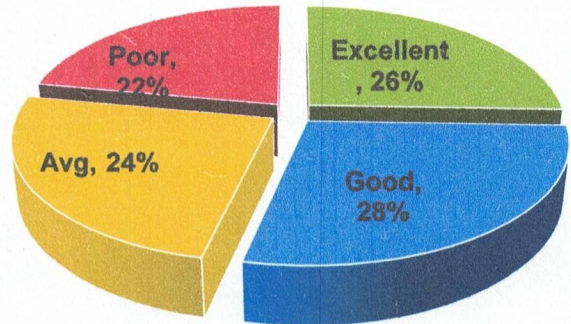


Chart 10: Feedback Distribution of "Laboratories/Infrastructure"

Classrooms

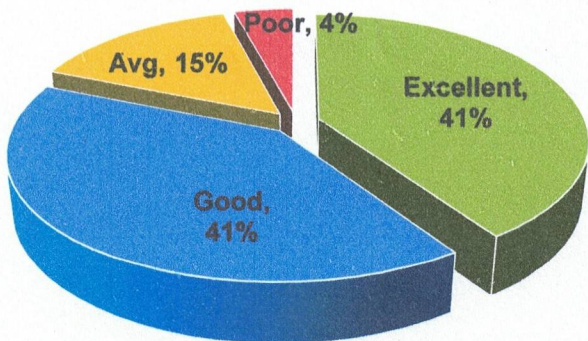


Chart 11: Feedback Distribution of "Computer/Internet facilities"

Laboratories/Infrastructure

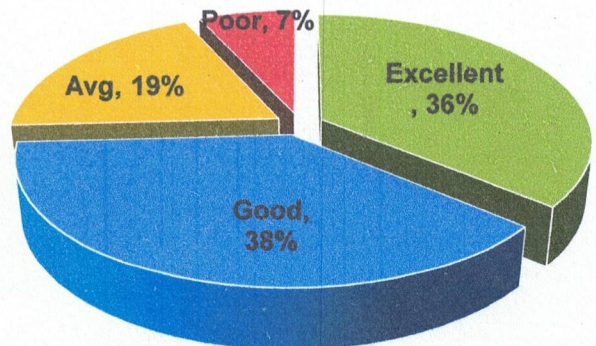


Chart 12: Feedback Distribution of "Library"

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Computer/Internet facilities

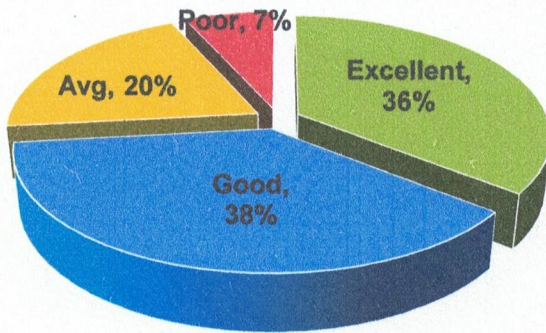


Chart 13: Feedback Distribution of "Hostels"

Library

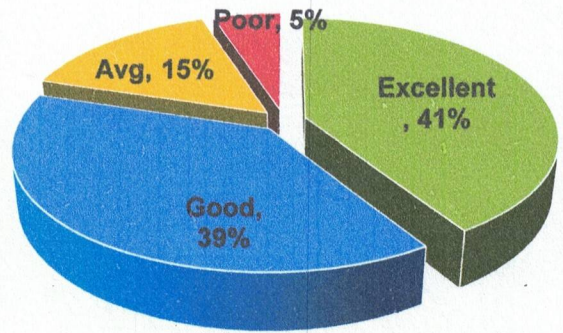


Chart 14: Feedback Distribution of "Canteen"

Hostels



Chart 15: Feedback Distribution of "Campus and Cleanliness"

Canteen

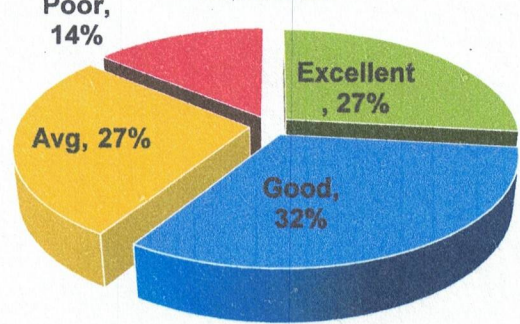
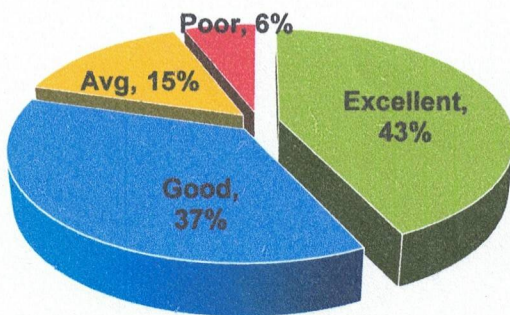
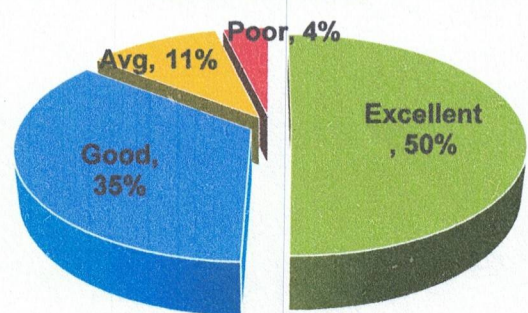


Chart 16: Feedback Distribution of "Environment"

Campus and Cleanliness



Environment



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Chart 17: Feedback Distribution of “Clubs and Societies”

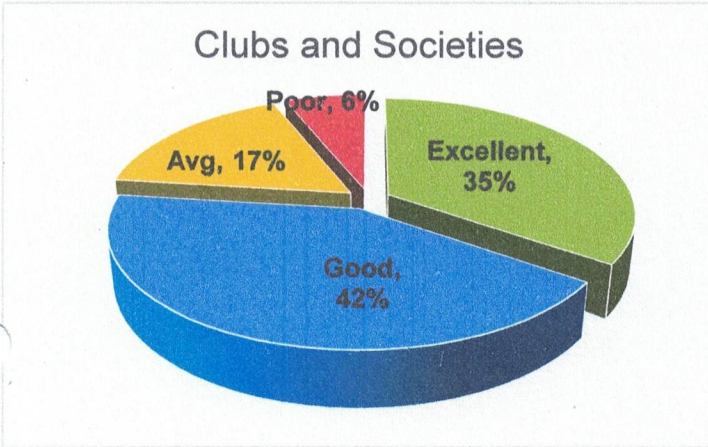


Chart 18: Feedback Distribution of “Sports and Cultural Activities”

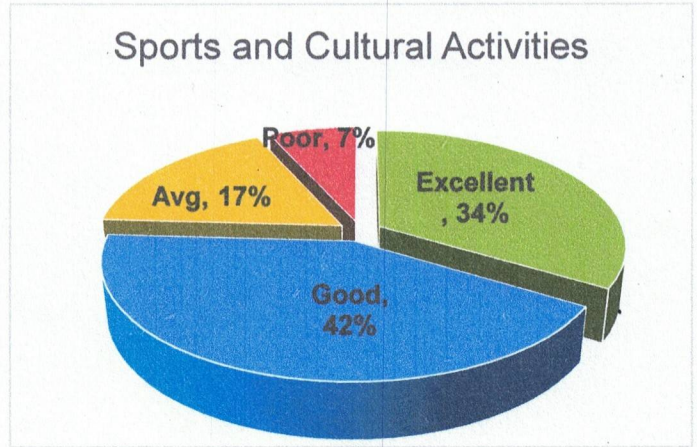
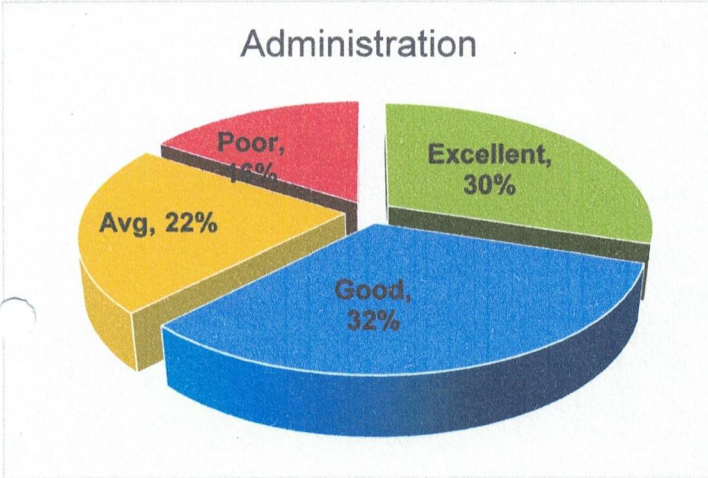


Chart 19: Feedback Distribution of “Administration”



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Calculation of Overall Score:

Parameters	Excellent Score (4 x No. of Respondents)	Good Score (3 x No. of Respondents)	Average Score (2 x No. of Respondents)	Poor Score (1 x No. of Respondents)	Total	Score with weightage (Total / No. of respondents)	Section Score (weighted)
Admission Process	1908	1557	294	49	3808	3.19	
Faculty	1580	1515	452	66	3613	3.03	
Learning Experience	1568	1473	464	77	3582	3.01	
Program Structure	1516	1353	534	95	3498	2.93	
Course	1492	1380	544	87	3503	2.94	

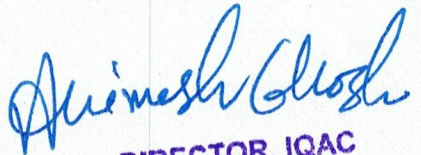


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Curriculum							
Training and Placement	1220	999	582	263	3064	2.57	
Section A (40% Weightage)						Average = 2.95	1.18
Classrooms	1932	1452	350	50	3784	3.17	
Laboratories/Infrastructure	1724	1359	452	82	3617	3.03	
Computer/Internet facilities	1696	1347	476	81	3600	3.02	
Library	1956	1383	362	61	3762	3.16	
Section B (25% Weightage)						Average = 3.1	0.77
Hostels	1420	1296	532	139	3387	2.84	
Canteen	1276	1152	644	167	3239	2.72	
Campus and Cleanliness	2040	1317	346	70	3773	3.17	
Environment	2400	1260	256	44	3960	3.32	
Section C (25% Weightage)						Average = 3.01	0.75
Clubs and Societies	1652	1512	402	74	3640	3.05	
Sports and Cultural Activities	1608	1509	412	81	3610	3.03	
Administration	1428	1161	520	188	3297	2.77	
Section D (10% Weightage)						Average = 2.95	0.29
Overall Satisfaction (in 4-point scale)							3.00
Overall Satisfaction (in %)							75%

Observations:

1. The Overall Satisfaction percentage is 75%. "Environment", "Campus and Cleanliness" and "Library" are the top parameters with the most "Excellent" ratings
2. Ratings of "Excellent" and "Good" form more than half of the responses across all parameters. In 15/17 parameters, this feedback together contributes more than 60% of the total feedback.
3. Areas of Improvement come out as "Training and Placement", "Administration" and "Canteen" as these have the highest share of "Poor" response.


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