INTERNAL QUALITY ASSURANCE CELL
BIRLA INSTITUTE OF TECHNOLOGY,
MESRA, RANCHI-835215

FEEDBACK 2023

Respondents: Students who graduated in 2023

Methodology: Responses collected through an online questionnaire

Type of Questionnaire: Feedback was sought on 16 parameters on a 4-point Likert Scale ranging from "*Excellent*" to "*Poor*"

Responses: 1691

Questionnaire:

ANALYSIS OF FEEDBACK

Chart 1: Number of Responses under "Excellent", "Good", "Average" and "Poor" across parameters
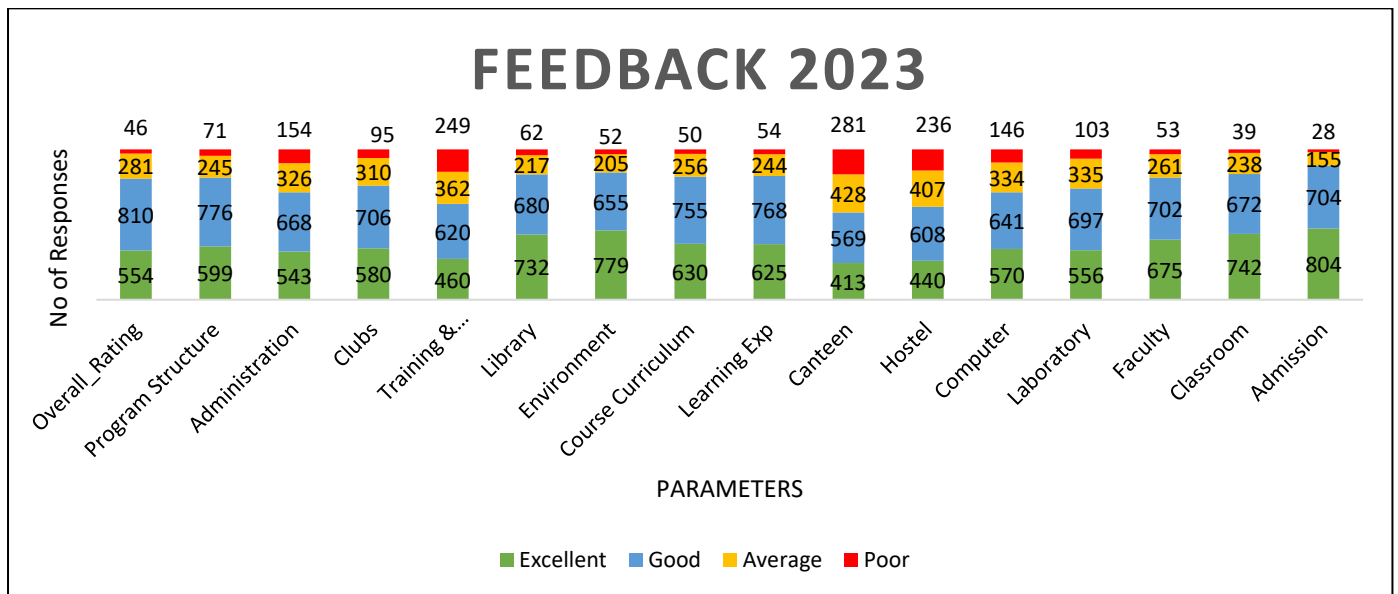
Chart 2: Percentage of Responses under "Excellent", "Good", "Average" and "Poor" across parameters

Chart 3: Feedback Distribution of "Overall Rating"

Chart 4: Feedback Distribution of "Overall Rating"

OVERALL_RATING

- Poor 3%
- Average 16%
- Excellent 33%
- Good 48%

PROGRAM STRUCTURE

- Poor 4%
- Average 15%
- Excellent 35%
- Good 46%
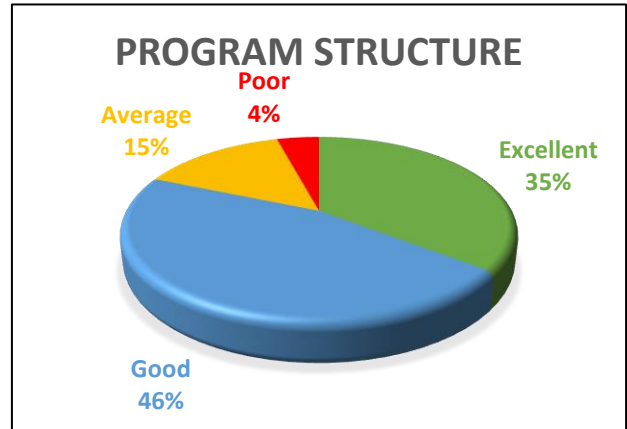
Chart 5: Feedback Distribution of "Administration"
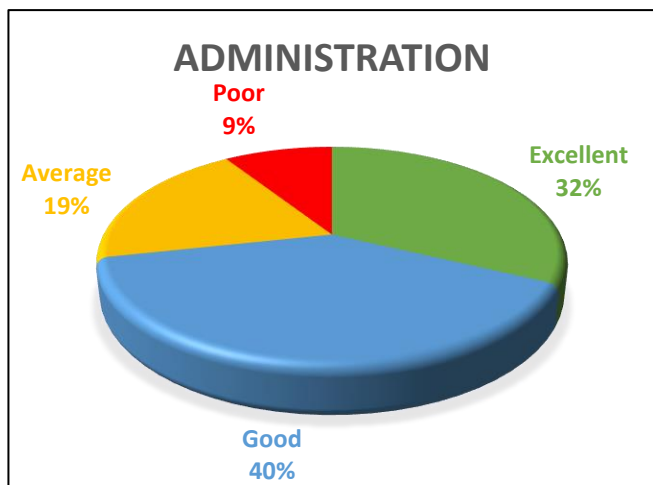
Chart 6: Feedback Distribution of "Clubs"

ADMINISTRATION

- Poor 9%
- Average 19%
- Excellent 32%
- Good 40%

CLUBS

- Poor 6%
- Average 18%
- Excellent 34%
- Good 42%
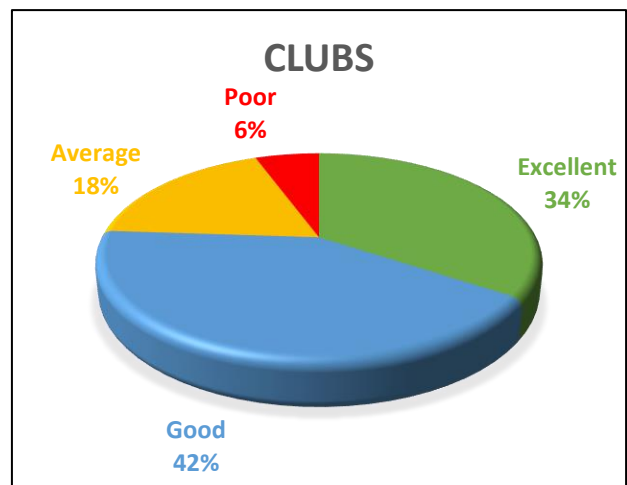
Chart 7: Feedback Distribution of "Training and Placement"

Chart 8: Feedback Distribution of "Library"

TRAINING & PLACEMENT

- Poor 15%
- Excellent 27%
- Average 21%
- Good 37%

LIBRARY

- Poor 4%
- Average 13%
- Excellent 43%
- Good 40%

Chart 9: Feedback Distribution of "Environment"

ENVIRONMENT

- Poor 3%
- Average 12%
- Excellent 46%
- Good 39%
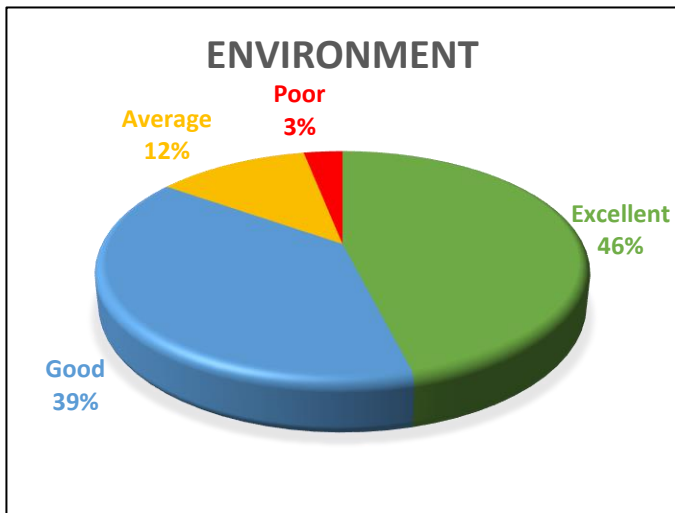
Chart 10: Feedback Distribution of "Course Curriculum"

COURSE CURRICULUM

- Poor 3%
- Average 15%
- Excellent 37%
- Good 45%
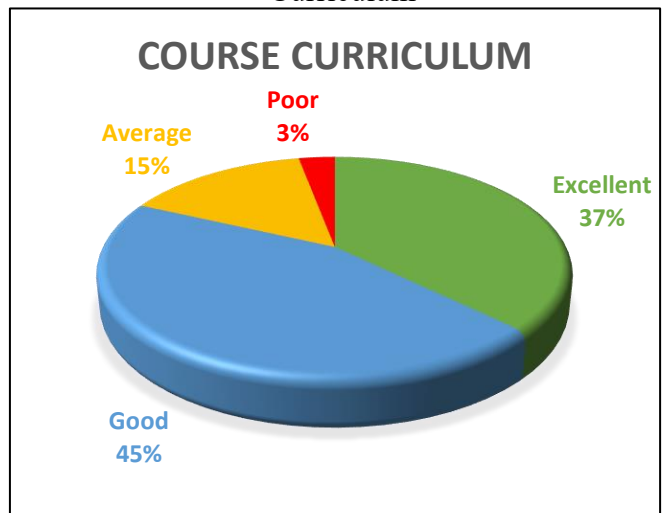
Chart 11: Feedback Distribution of "Learning Experience"

LEARNING EXPERIENCE

- Poor 3%
- Average 15%
- Excellent 37%
- Good 45%
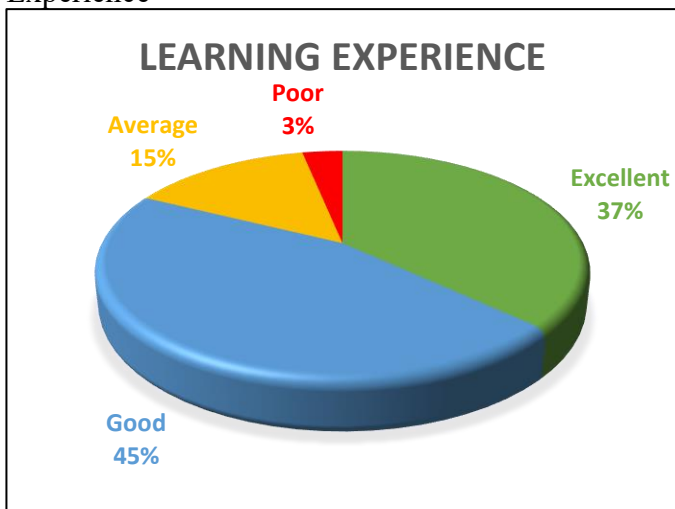
Chart 12: Feedback Distribution of "Canteen"

CANTEEN

- Poor 17%
- Excellent 24%
- Average 25%
- Good 34%
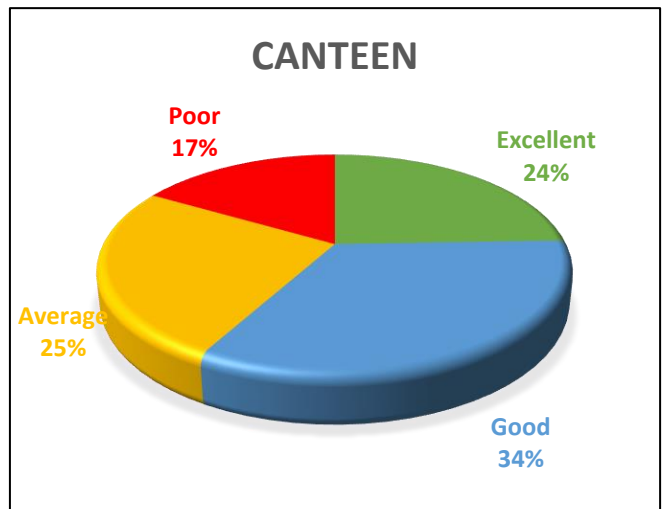
Chart 13: Feedback Distribution of "Hostel"

HOSTEL

- Poor 14%
- Excellent 26%
- Average 24%
- Good 36%
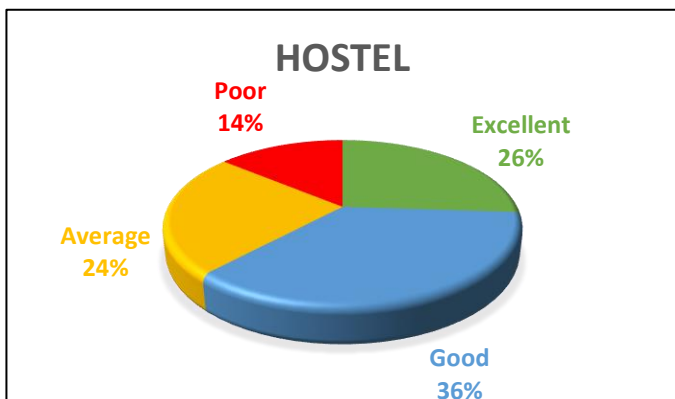
Chart 14: Feedback Distribution of "Computers"

COMPUTERS

- Poor 8%
- Average 20%
- Excellent 34%
- Good 38%

Chart 15: Feedback Distribution of "Laboratories"

Chart 16: Feedback Distribution of "Faculty"

Chart 17: Feedback Distribution of "Classrooms"

Chart 18: Feedback Distribution of "Admissions"
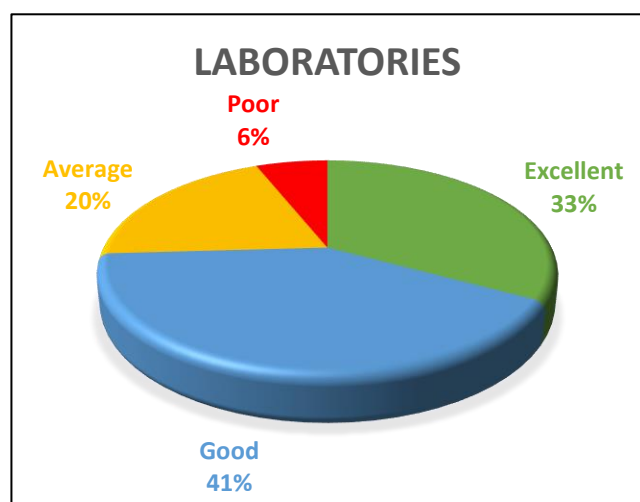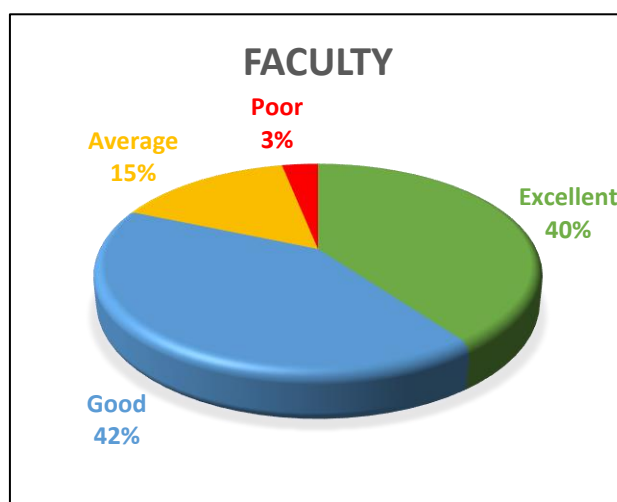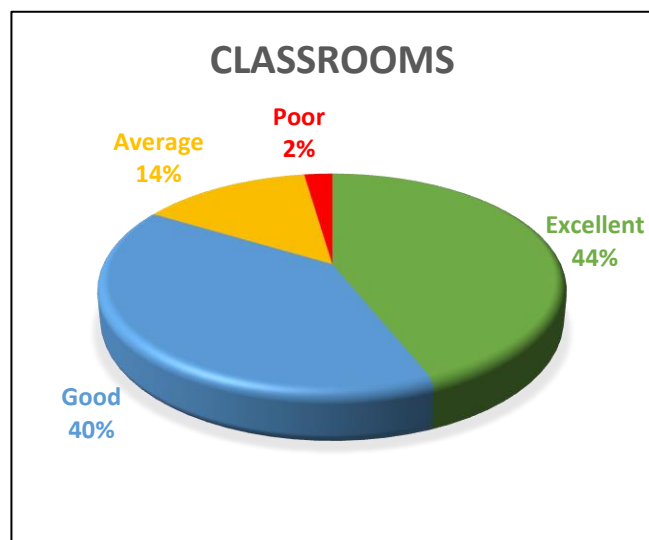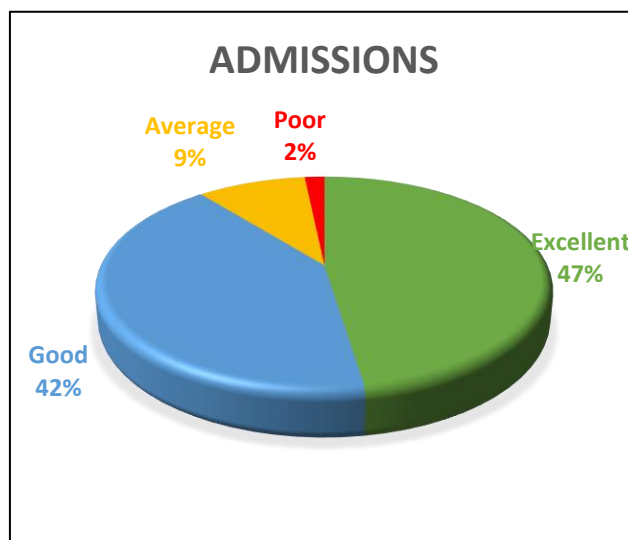

Observations:

1. The "Overall Rating" of the Institute is such that 33% of students rated the Institute as "Excellent", 48% as "Good", 17% as "Average" and 3% as "Poor", i.e., 81% of the students have given positive overall feedback.

2. Ratings of "Excellent" and "Good" form more than half of the responses across all parameters. In 13/16 parameters, this feedback together contributes to more than 70% of the total feedback.

3. Areas of Improvement come out as "Training and Placement", "Canteen" and "Hostel" as these have lowest percentage of responses under the "Excellent" and "Good" categories.